



# Dispatch Times

## Warren County Justice Office Building

On Tuesday December 9<sup>th</sup> the Warren County Commissioners held the official Ribbon Cutting Ceremony for the new Warren County Justice Office Building located at 520 Justice Dr. This marks one of the final steps before all the tenants of the building are able to move in. Those that were in attendance were able to take a tour and meet the different departments occupying the new facility.

The new facility will house:

- Warren County Board of Elections
- Warren County Common Pleas Court Services
  - Community Corrections
  - Adult Probation
  - T.A.S.C. (drug testing)
- Warren County Emergency Services
  - Communications Center
  - Emergency Management
  - Emergency Operations Center (EOC)
- Warren County Prosecutor's Office
  - Criminal and Civil Divisions
  - Victim's Advocacy
  - Grand Jury Room
  - New multi-purpose room (2230 sq ft)
- Warren County Sheriff's Office Court Services
  - New sally port for secure prisoner transfers
  - Secure inmate holding cells




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### Mark Your Calendar!



- **January 1**  
New Year's Day
- **January 19**  
MLK Day



# Tom Grossman

## The 101<sup>st</sup> Commissioner of Warren County



Our new Warren County Commissioner, Tom Grossmann, officially took office Monday, January 5, 2015. We welcome Commissioner Grossmann to the Warren County government. Tom grew up on a horse farm in Springfield Township, Ohio with his father and mother, Judge David and Peggy Grossmann, and his brother John. He worked on the farm and took care of it for almost 30 years. Tom and his brother John still run the farm. After Tom graduated from Greenhills High School, he went to Miami University and then to the College of Law at the University of Cincinnati.

Upon his graduation from law school, Tom worked as a clerk for Judge William O. Bertelsmann of the United States District Court for the Eastern District of Kentucky. After that he joined Taft, Stettinius and Hollister where he worked for over 26 years, first as an associate and then as a partner.

Tom and his family moved to Milan, Italy for four years from 1994 to 1998 while he worked as Assistant General Counsel for Italy's largest international company, Montedison.

Upon returning from Italy, Tom rejoined Taft Stettinius and Hollister and moved to Mason, Ohio. Tom was elected to Mason City Council in 2001 where he served until his second term ended at the end of November 2009. Tom now works as an Assistant Prosecutor under Hamilton County Prosecutor Joseph T. Deters. Tom was elected to Mason City Council again in November 2011 and served on council and on its Economic Development and Finance Committees until taking office with the Board of County Commissioners.

# Employee Spotlight

## Employee of the Month



**Erin Caito**  
Employee since 2013

## Birthdays

**Nancy Machulskiy**

January 11<sup>th</sup>

**Rick Murray**

January 20<sup>th</sup>

**Melissa Bour**

January 25<sup>th</sup>

**Jan Thomas**

January 30<sup>th</sup>

## Milestones

**Joey Bishop**

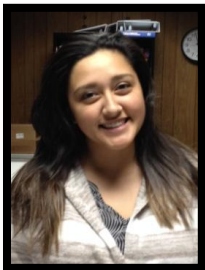
Celebrating 16 Years

**Ashlee Gibson**

Celebrating 3 Years

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## Welcome to Our New Call Takers!



### **Melissa Steele**

Melissa was born in Chicago, Illinois and grew up in Cordova, Tennessee. After high school she attended The College of Mount Saint Joseph for paralegal studies. In March of 2014 she got married at Niagara Falls.



### **Chad Beekman**

Chad was born and raised in Kettering where he graduated from Kettering Fairmont High School in 2010. After high school he attended Wright State University for a year before transferring to Sinclair Community College to attend their fire school. Chad has his Firefighter Level I and II and is an EMT Basic. He also works part time for Kettering and Sugarcreek Township Fire Departments.

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## Reminder: Business and Residential Alarms

When taking calls for business and residential alarms you need to obtain the following information:

- Address of the alarm
- Resident's last name or name of business
- Premise phone number
- Alarm company name and operator's name or number
- Location of alarm
- If they are attempting a key holder and any other pertinent information.

Also when an alarm company calls back with additional information, make sure you get the operator name or number so that we know who you talked to.

# Did You Know?

## Mutual Aid TAC Channels (MATAAC##)

Mutual Aid TACs allow for regional communications without having to program every neighboring county's radio system into your county subscriber's radios. There are 2 zones of MATAACs. The first zone is MATAACS 1-14. The second zone is MATAACS 15-28.

MATAACs are ONLY for county-to-county mutual aid, NOT for single-county incidents. When communication between 2 different county agencies is needed and they do not have the other counties fire ground you can patch a Warren County TAC channel with a MATAAC channel as long as the MATAAC isn't already patched. All radios will eventually have (SW) added to the beginning of their MATAAC channels. Dispatch will make every effort to announce the MATAAC with and without (SW) until every radio is updated.

First MATAAC Zone	Second MATAAC Zone
(SW)MATAAC 1 ----- <b>Warren County</b>	(SW)MATAAC 15
(SW)MATAAC 2 ----- <b>Warren County</b>	(SW)MATAAC 16
(SW)MATAAC 3 ----- <b>Greene County</b>	(SW)MATAAC 17
(SW)MATAAC 4 ----- <b>Greene County</b>	(SW)MATAAC 18
(SW)MATAAC 5 ----- <b>Clinton County</b>	(SW)MATAAC 19
(SW)MATAAC 6 ----- <b>Clinton County</b>	(SW)MATAAC 20
(SW)MATAAC 7 ----- <b>Clermont County</b>	(SW)MATAAC 21
(SW)MATAAC 8 ----- <b>Clermont County</b>	(SW)MATAAC 22
(SW)MATAAC 9 ----- <b>Hamilton County</b>	(SW)MATAAC 23
(SW)MATAAC 10 ----- <b>Hamilton County</b>	(SW)MATAAC 24
(SW)MATAAC 11 ----- <b>Butler County</b>	(SW)MATAAC 25
(SW)MATAAC 12 ----- <b>Butler County</b>	(SW)MATAAC 26
(SW)MATAAC 13 ----- <b>Montgomery County</b>	(SW)MATAAC 27
(SW)MATAAC 14 ----- <b>Montgomery County</b>	(SW)MATAAC 28

## Where Am I?

If you know the location of where this picture was taken, email us at [melissa.bour@wcoh.net](mailto:melissa.bour@wcoh.net) no later than January 26<sup>th</sup>. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won!!!

Congrats to Jennifer Embleton with Springboro PD for guessing last month's location which was Downtown Springboro. Stop by dispatch to pick up your prize!



# New Year's Word Search

Can you find 10 popular New Year's Resolutions in the following word search?

Q U E F Z R L H I K A Z W P G D P E O  
S A V E M O N E Y U B V N Q P T Z X R  
G K O Q C J A A Z C E G A S M Y C E F  
S Y L S T E Q P O H S S E L K N I R D  
P M U L X N Y D W D A I K W F E L C J  
W B N I H J F V F R X Z P U X W N I E  
T J T G O E G T H G I E W E S O L S L  
X V E C N K P K H T D V H N S L J E Q  
T B E D E G A N A M Q I O B O I B M K  
V J R S H D S R N T G U O X M D R O N  
D F T R M Q T Y Q Y A J Y U S F Z R O  
E B O D U R E V U M R G H Q I T A E I  
C X H F Z W E A I E L J D V E M O X T  
I L E P S E I X T C Y O R I W R Y C A  
M O L G T B Z T S H N S L N Z A E B C  
W L P I S F E H M G E K O T G N B U A  
O G O H U B L G O H J A H S F U R V V  
B Y T X A Q C M K I K M L V P X I H A  
U F H T Y Z R R I B P N J T U Q E Y E  
H A E Z G D Y A N M W D K O H L M N K  
T G R P S T J I G V G J E A C Y F M A  
B X S C L Q N A K T I U D R O P W K T

- 1) \_\_\_\_\_ (2 words)
- 2) \_\_\_\_\_ (2 words)
- 3) \_\_\_\_\_ (2 words)
- 4) \_\_\_\_\_ (2 words)
- 5) \_\_\_\_\_ (2 words)
- 6) \_\_\_\_\_ (2 words)
- 7) \_\_\_\_\_ (2 words)
- 8) \_\_\_\_\_ (3 words)
- 9) \_\_\_\_\_ (4 words)
- 10) \_\_\_\_\_ (4 words)

## Call of the Month

On Monday, December 22<sup>nd</sup> at 20:13 Dispatcher Rob Plummer took a call from a man and his son who had become disoriented and lost in the woods while tracking a deer near Caesar’s Creek Camp Ground. As darkness fell, they were unable to find their way out of the woods and back to their car. Using Phase II on our 911 system, Rob was able to determine that the pair was only a few hundred yards off the road near the intersection of Center Road and White Oak. He attempted to walk the caller through the use of a compass as well as the navigation on his phone without success. With only 9% battery life remaining on his cell phone, Rob made the decision to disconnect with the caller.

Once Deputy Turner arrived in the area, Rob re-contacted the caller and had him dial 911 again. While Turner sounded his sirens and activated his lights, Rob continued to rebid the call to ensure that the pair was moving towards Turner at the roadway. Finally, at 20:49, the caller reported that he could see the lights on the cruiser. Rob Plummer’s quick actions and line of questioning assisted the caller to safety and kept the incident from becoming tragic. Great Job Rob and Deputy Turner!



## November Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
<b>Took the Most Calls</b>	7,506	Ashlee Gibson 172	Kelly Fiebig 992	Allison Wagoner 1,161
<b>Most Status Changes</b>	46,759	Ashlee Gibson 1,677	Bob Anson 2,922	Mike Wiggins 3,618
<b>Total 911 Calls</b>	4,043	614	1,744	1,685
<b>Total 7-Digit Calls In</b>	10,964	1,839	5,392	3,733
<b>Busiest Day</b> (Based on 911 & Admin Calls)	Saturday 11/22 833 Calls			
<b>Busiest Time of Day</b> (Based on 911 & Admin Calls)	1500-1600 1,009 Calls			

### Warren County Emergency Services

500 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315



Stay connected with us by:  
Website: [www.co.warren.oh.us/emergencyservices](http://www.co.warren.oh.us/emergencyservices)  
Facebook: [Warren County Ohio Emergency Management](https://www.facebook.com/WarrenCountyOhioEmergencyManagement)  
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

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